

Coffee Bars Committee Report
The Women's Board of The Johns Hopkins Hospital
May 17, 2020

Prior to COVID-19 and associated directives set in place by Governor Hogan and Johns Hopkins Hospital, Grand Grounds coffee bars' overall sales were holding steady with last year's numbers. Our coffee bars also passed Hopkins' Healthy Food Initiative compliance audit with flying colors. In March we received interesting news that Hopkins was looking to close 2 of its non-profitable cafeterias, which could greatly increase sales at our 3 locations.

Since COVID-19, our coffee bars have struggled despite cutting hours and expenses. We have lost some employees due to childcare and public transportation issues and several have voiced concerns over having to use their Paid Time Off (PTO) due to the shortened hours.

The stimulus from the government has helped to cover some employee costs and benefits, and Hopkins also can "redeploy" our employees not working their full 40 hours to other jobs in the hospital, in which case they would pay their salary and a portion of their benefits, but so far none have been redeployed. Anthony has been able to send some employees to work in the gift shops as needed after coffee bars close. If business does not improve soon at Bloomberg, we may have to furlough the last 3 employees we hired.

With restrictions starting to be lifted, some clinics are starting to see patients again, which will hopefully result in more visitor traffic moving forward.

As of the end of February 2020, coffee bars contributed \$60,000 to the Reserve Fund. We have yet to receive financial reports for the last 2 months from Hopkins but according to Anthony's calculations, JHOC and Bloomberg both made a profit in March.

Bert has been periodically checking in with our employees and reports they are in good spirits and encouraged by the morale boost they give to Hopkins personnel who daily express their thanks that they are on the job handing them coffee in the morning. We are thankful to them as well and have discussed rewarding our employees (coffee bar and gift shop) at some point for their work during these unprecedented times.

Respectfully submitted,

Molly Higgins
Leslie Strunge
Coffee Bars Committee

